RETAIL ENERGY CODE

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REC ISSUES GROUP
MEETING NOTES

DATE	**13 March 2026, 10:00**
LOCATION	**By teleconference**

Presenter & Role	Representing	Initials
Kev Duddy (Chair)	REC Code Manager	KD

1 INTRODUCTIONS & HOUSEKEEPING

The Chair welcomed attendees to the March 2026 meeting of the REC Issues Group (RIG) and confirmed the agenda. The Chair advised there was no Performance Assurance update on the agenda for this meeting, due to an upcoming Performance Assurance webinar on 19 March 2026.

The Code Manager provided updates on outstanding actions from the previous meeting:

Action Ref	Details
RECRIG_26_0213_03_01	The Code Manager agreed to review previous work on Address Line 1 population and industry guidance, to assess whether the guidance should explicitly allow or prohibit Building Network Operator (BNO) entries.
RECRIG_26_0213_03_02	The Code Manager also agreed to investigate historical change proposals relating to BNO identification and republish the link to the address guidance in the next meeting papers.
Meeting Update: The Code Manager provided an update on discussions held following the previous meeting. They noted that REC Issue I0200 'Improving Address Management Targets' had previously been raised and could be used to assess and deliver potential changes. The issue is currently 'on hold' due to the DCC Central Registration Service (CRS) Project findings not being available until the end of March. Once the final project report is available, the Issue will be removed from 'on hold' and further consideration will be given to Address Guidance and recording of BNO within the address. A discussion followed regarding whether the action should be closed at this stage. It was agreed that, as the underlying work had not yet been fully complete and timelines were still unclear, the action should remain open. **Status:** Open	
RECRIG_26_0213_05_01	The Code Manager and RECCo to provide guidance on the new Data Error Management Issue Log process and how/where REC Parties can interact with it.

RECRIG_26_0213_05_02	The Code Manager and RECCo to provide clarification on the objective and requirement underlying the introduction of a Data Error Issue Log separate to the existing Change Process - Issue Log
Meeting Update: The Code Manager and RECCo are developing guidance for a new log associated with the Data Error Management process. This is currently undergoing sprint testing, using existing CRS operational issues. The testing aims to confirm that the process operates as intended and that sufficient information is available to guide market participants. It was noted that the target timeline for finalising the guidance is the end of April 2026. The group agreed that the relevant actions should remain open until the guidance is completed and presented to RIG, which is anticipated to take place in May. **Status:** Open	
RECRIG_26_0213_06_01	The Code Manager to remove the unremovable filter and upload a new copy of the Operational Contacts list to the REC portal
Meeting Update: The Code Manager advised an updated version of the Operational Contacts list was uploaded shortly after the previous RIG meeting, and confirmation was received that the issue had been resolved. **Status:** Closed	

2 GAS MEM RECONCILIATION PROCESS

The Chair provided an overview of the Gas Meter Equipment Manager (MEM) Reconciliation Process, which can be found on slides 7-11 of the meeting pack.

The Chair noted that all Gas MEMs are required to participate annually in the reconciliation exercise, as set out in REC Schedule 14. The Chair explained that MEMs must take a snapshot of their portfolio data as at 01 April 2026 and submit this to the Central Data Service Provider (CDSP). The CDSP will then compare the submitted data against UK link data and identify discrepancies which will be shared with Gas MEMs and Suppliers for resolution.

MEMs were reminded that prior to 01 April, they should contact Xoserve to confirm access to a secure Huddle workspace. Each MEM will have access only to its own folder, along with Xoserve, ensuring appropriate data security. Following the snapshot on 01 April, MEMs will have 15 working days to transform the data into the required format and upload it to Huddle. Xoserve will then produce reconciliation reports within 75 working days from 01 April. Once issued, these reports will support further data cleansing and resolution activity between MEMs and Suppliers.

The Chair highlighted the data requirements within the submission. Population of all fields is mandatory, except for Postcode, which is optional. Where data is unavailable, default values must be used. Any blank fields will lead to a rejected file. Participants were advised to contact their Operational Account Manager (OAM) if they require support with the data submission or transformation.

MEMs were asked to confirm or request access to their Huddle folders by emailing SPA_Reports@xoserve.co.uk by 31 March 2026. No concerns or questions were raised at this time.

3 R0316 – CLARIFICATION OF DATA ITEMS WITHIN THE PAYMENT METHOD LEVELISATION SUPPLIER DATA REPORTING SPECIFICATION

The Chair provided an overview of R0316 – Clarification of Data Items within the Payment Method Levelisation Supplier Data Reporting Specification, which can be found on slides 12-15 of the meeting pack.

The Chair introduced REC Change R0316, noting that it had previously been presented at CHIG and is currently out for Consultation. The change is being progressed at pace in response to Ofgem requirements, with the intention of implementing it for the next reporting period. The change proposes clarifications to interpretation definitions within the relevant Schedule, including the introduction of a definition for 'unrelated metering point'. The objective is to ensure that all Suppliers submit accurate and consistent data, improving alignment across the scheme and reducing ambiguity in existing obligations.

The Chair explained that the Consultation is open until 25 March 2026 and that a supporting Q&A document is available on the REC portal. An extraordinary REC Release is planned for 17 April 2026, allowing Suppliers sufficient time to implement system changes ahead of the 01 May 2026 submission deadline. Suppliers were reminded that a request had been issued for confirmation either that they had no concerns with meeting the proposed timelines or that any issue would be raised through the Consultation process.

4 MARCH KEY CALLOUTS

The Chair introduced this agenda item following feedback that RIG members appreciated sight of upcoming activities and obligations.

Performance Assurance Webinar

Members were reminded that a Performance Assurance webinar, hosted by the REC Code Manager, is scheduled for 19 March 2026. Attendees were encouraged to register and it was confirmed that a recording and slides would be made available on the REC portal for those unable to attend.

Theft Detection Incentive Scheme (TDIS) Targets

It was noted that TDIS targets have been published on the REC portal within the Performance Assurance dashboards. Suppliers were asked to log in, review their targets, and provide positive confirmation through a short email to the REC Service Desk by 31 March 2026.

5 ANY OTHER BUSINESS

5.1 ACCESS TO SIC CODES FOR NETWORK REPORTING

A RIG member presented an issue, regarding access to Standard Industrial Classification (SIC) codes linked to MPANs and MPRNs. They explained that networks have an obligation to report on Industrial and Commercial (I&C) customers but currently lack access to sufficiently granular data to identify these sites accurately.

The RIG member proposed the concept of a centralised, secure repository populated by Supplier data, which networks could access for planning and reporting purposes. They sought guidance on whether RIG was appropriate for progressing the issue or whether it should be raised through the formal REC change process.

The Chair confirmed that the issue would need to be submitted formally and would progress through the REC change process, with this discussion serving as valuable early engagement.

A wide-ranging discussion followed, highlighting considerations such as:

- data ownership,
- confidentiality,
- funding,
- governance,
- potential inconsistency in Standard Industrial Classification (SIC) code usage, and
- whether alternative codes or frameworks (including other industry codes) might offer more appropriate solutions.

It was noted that the change process would allow these considerations to be explored in more detail.

Support was offered by an OAM to assist with development and consideration the issue, and the RIG member confirmed that this would be useful.

6.2 D0300 AND TIME-OF-USE REGISTER READS

A RIG member raised concerns about R0266 'REC Data Specification Clarifications', which would result in the mandatory inclusion of 48 time-of-use register reads for smart meters within the D300 process. They expressed concern that this requirement may be unnecessary, costly, and insufficiently justified, particularly if introduced without a clear rationale or impact assessment. The RIG member confirmed they had submitted a late response to the Consultation for consideration by the REC Change Panel and encouraged other Suppliers to engage if they shared similar concerns.

Another RIG member confirmed they were reviewing the issue and agreed to discuss the matter further offline.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.

Next Meeting: 10 April 2026